Date: 09/14/2014

To: Rita M. Stapleton

Subject: A Great Experience

Rita,

I want to take this opportunity to let you know how much I appreciate the professional way that you have handled our network upgrade.

Unlike other vendors who have been primarily interested in selling equipment, TSI, Inc., under the skillful guidance of George Dallas has been focused on improving the speed and stability of our network.

I have never worked with a company that has provided this level of service. George, Rick, Jason and the rest have spent long hours for many days finding and repairing the weak areas of our network.

The work that has been done as well as the HP equipment installed has made a world of difference. I feel confident that we now have the infrastructure up and running that we need to handle the many mobile devices that we are deploying.

I began to notice it during last year's PARCC field testing and have advised my Superintendent that we are ready for the challenges of the upcoming year.

My plan is to continue to work with TSI, Inc., through George, as we budget for future upgrades.

Thanks,

kg

Keith E. Gudorf

Technology Coordinator

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To whom it may concern,

At a recent project in Springfield Ohio, CRT had the pleasure of working with TSI.

Two schools were constructed a 7-12 and a PK-6 for Northwestern City schools.

TSI was a subcontractor under CRT with the network electronics package.

Through the project TSI met deadlines with submittal, wireless surveys, network electronics installation, Wireless access point instillation and training.

The Other vendors using the network set up by TSI was MEVECA, Johnson Controls, and ICS the CCTV/ Security contractor.

The end customer Northwestern, along with CRT was pleased with the performance of TSI. Mr. George Dallas and his team's knowledge of setting the network up quickly and correctly helped CRT meet the aggressive schedule on this job.

TSI has continued contact with CRT and the customer to this day a year latter.
I have and would recommend this team for future work.

Thanks,

Jeffrey Carr
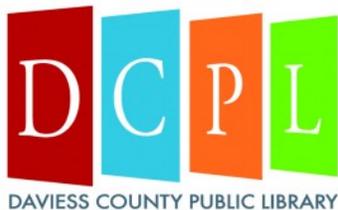*Project Manager*
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To Whom It May Concern:

I am writing this letter of reference upon request of Total Systems Integration, Inc. (TSI) and its president George Dallas.

Approximately a year ago the Daviess County Public Library (DCPL) was faced with the daunting task of replacing an aging network infrastructure and wireless networking system. We were looking for an affordable yet robust system that would integrate with our existing equipment and network configuration. We were also looking for someone to install and configure it. George Dallas submitted an Hewlett Packard proposal that not only meet all of our needs, but met them at a price that was very attractive for a non-profit government entity like the DCPL.

Once the project got underway, George and his team worked tirelessly to complete the project with speed, accuracy, and minimal disruption to business. To this end they installed cabling, access points, and switches after our 9:00 P.M. closing time. TSI meticulously color-coded and organized new patch cables, labeled the new switch equipment, and provided maps of the configuration. George explained the switch configuration process every step of the way, making sure it met our needs. He went above and beyond in helping us configure our existing DNS and DHCP servers to handle the expanded wireless network. Also, since the installation, he has been just a phone call or email away from assisting us with any support requests.

The DCPL staff, our customers, and I have all been extremely satisfied with the new HP network upgrade, and access to our HP wireless network has more than doubled since the installation. I have been extremely satisfied with the level of service, knowledge, professionalism, and support TSI, Inc. has provided. I wouldn't hesitate to recommend TSI, Inc. or to work with them again.

Sincerely,

Brian Lashbrook
Technology Manager
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To Whom it May Concern:

I have done several projects now with George Dallas, and TSI, Inc.

We entered an agreement in April 2013 to have all our Core Cisco switches upgraded from our aging Cisco 4500 and 6500s to HP. While the initial project was lead by a fast talker. He turned out to be a man with a big hat and no cattle. George and crew stepped in picked up the project and things went as good as they could. In-reality they went better than I dreamed they would. Most of our conversion took approximately 3 hours.

We got school up and running and I am pleased to say, the HP gear has been rock solid. George and crew, leaped small buildings to get us running. And I am still impressed to this day how smoothly this conversion really went.

This being my third core upgrade, and by far my best. I would highly recommend George and TSI, Inc. to convert any Cisco to HP any day of the week.

Sincerely

Stephen Jacobs
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Eaton Community Schools

Scott Couch, Principal
Stan Hughes, Asst. Principal
Dorothy Stoltz, Counselor
Ron Neanen, Counselor
Rodger Clark, Director of Technology

9/21/2014

To Whom It May Concern:

Eaton Community School District went through two major building projects in the last two years. George Dallas and his company, Total System Integration, Inc., were responsible for installing, setting up, and programing our new technology equipment. TSI/Pomeroy installed new Hewlett Packard switches throughout our district.   Mr. Dallas' high level of expertise in the area of port configuration and VLAN implementation proved invaluable to our projects. After installation, Mr. Dallas always responded quickly to our support requests.

In the next few months Eaton Community Schools will be relocating our Board Offices and Treasurer's Offices. We intend to employ Mr. Dallas and TSI, Inc. to design, install and setup a Shoretel IP phone system. We also plan to have Mr. Dallas involved in the installation of Hewlett Packard data switches and access points.

Mr. Dallas has always met, and even exceeded, our expectations as a reputable installer, programmer, and vendor. We have been extremely satisfied with the services provided and would highly recommend George Dallas and TSI, Inc. to anyone.

Rodger B. Clark
Director of Technology
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